



Company Fact Sheet

Concierge Travel is a boutique gay-owned travel agency and tour operator specialized in providing highly personalized client service. Concierge Travel creates intimate, customized experiences for its LGBT guests on the small-ship cruises and land tours that it produces. It also provides a host of service enhancements on the vacations that it books for its guests with other travel providers. Concierge Travel believes strongly in supporting the gay and lesbian community, and regularly gives back to important LGBT organizations in a variety of ways.

- Concierge Travel was founded in 1997 in Houston, Texas and began selling gay vacations in 2000.
- In its first year selling gay vacations, Concierge Travel booked 20 cabins on an RSVP cruise out of Galveston.
- In 2003, Concierge Travel became the largest RSVP Vacations agency in Texas.
- Today, Concierge Travel is the single largest RSVP Vacations agency in the world.
- Concierge Travel was named Houston's "Gayest & Greatest Travel Agency" by *OutSmart Magazine* in 2010, an honor it has received each year since 2002. It was also named "Best LGBT Cruise or Tour Company" in 2010.
- Concierge Travel began offering its own unique small ship cruise charters starting with its 2009 Galapagos Islands cruise, in response to a demand in the market for intimate, small-ship cruise experiences.
- Today, Concierge Travel is offering the first luxury expedition vessel to ever sail the Amazon and its tributaries in October 2012.
- Concierge Travel is also hosting its own land trip in November 2011 to South Africa, as well as 2012 trips including: Allure of the Seas Group Cruise, Greek Isles and Turkey cruise, and its Amazon River Expedition Cruise.
- Concierge Travel uses exclusively four and five-star hotels on its custom land tours, including, Orient Express, Leading Hotels of the World, Great Hotels of the World, and Starwood Luxury Collection.
- In addition to its own vacations, Concierge Travel also regularly books guests on a variety of other LGBT tour operators.
- Concierge Travel is a major supporter and friend of the LGBT community and contributes 20 percent of its total net travel revenue annually back to causes and organizations in the LGBT community.
- Concierge Travel donated more than \$90,000 in 2010 to the LGBT community and has donated more than \$250,000 to the LGBT community since 2002.



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- Concierge Travel is a Bronze National Partner of the Human Rights Campaign, the U.S.'s largest LGBT civil rights organization and has in 2009 & 2010 raised over \$125,000 for HRC.
- Concierge Travel also supports the following LGBT organizations:
 - Gay Softball World Series
 - Bayou City Boys Club
 - Bunnies on the Bayou
 - Houston and Dallas Black Tie Dinners
 - Houston Pride Band
 - The Diana Foundation
 - Halloween New Orleans
 - HRC
 - Victory Fund

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